Accessing Mental Health Support During Summer Vacation

1. Call the BHS Office: 617-635-9676
   School psychologists and social workers will be on call Monday - Friday, 9am - 2pm during winter break. If you need mental health support for your student, you can call the hotline, and they will help connect you to appropriate resources.

2. Contact your child/student’s doctor.
   For additional support over the closure, reach out to your child’s doctor. Use online messaging or the phone to contact the office and identify resources.

3. Call the BEST team: 1-800-981-HELP (4357)
   The Boston Emergency Services Team (B.E.S.T.) sends mobile crisis clinicians to homes, schools, outpatient clinics and many other community locations.

4. Go to urgent care center or clinic
   In the case of an emergency, local urgent care centers or clinics can provide additional support. BEST urgent care locations recommend you call ahead before visiting: 1-800-981-4357

BEST Bay Cove Urgent Care
Solomon Carter Fuller Mental Health Center
85 East Newton Street, 1st Floor
Boston, MA 02118

BEST North Suffolk Urgent Care
Erich Lindemann Mental Health Center
25 Staniford Street, 2nd Floor
Boston, MA 02114

BEST North Suffolk Urgent Care
140 B South Street
Jamaica Plain, MA 02130
FOR EMERGENCIES
Call 911 if you are concerned about imminent danger

FOR MENTAL HEALTH EMERGENCIES
Call the BEST team: 1-800-981-HELP (4357)

Call or text Samaritans’ 24/7 statewide Helpline:
877-870-4673

HOTLINES
DCF: (617) 748-2000
Domestic Violence: (877) 785-2020
Child Advocacy Center of Suffolk County: (617)-779-2146

BPS Coronavirus Website
Talking to Children about COVID-19
(English, Spanish, Amheric, Chinese, Korean, French & Vietnamese)
Countering Coronavirus Racism and Stigma
(English and Spanish)
Managing Stress and Anxiety During this Outbreak
Coronavirus Information and Resources
Common Sense Media App Review for Mental Health Apps
Helping Children Cope with Emergencies
Taking Care of Your Behavioral Health
Children’s Advocacy Center Resources

COMMUNITY RESOURCES

For a complete list of all resources, please refer to the City of Boston Resources Page, which is being updated frequently

HEALTHCARE
(physical & mental)
Mayor’s Healthline 617-534-5050

IMMIGRATION
Resource Guide for Immigrant Families
You can also call the Boston Office of Immigrant Advancement at 617-635-2980

FOOD
3-1-1
&
DTA Assistance Line (877) 382-2363

HOUSING
Office of Housing Stability 617-635-4200
Request initial referrals for a voucher program for doubled-up families by completing this form.
Note that this is a new partnership and will not address immediate safety needs; please utilize the Office of Housing Stability too and consult with the BPS Opportunity Youth department to ensure safety first.

UNEMPLOYMENT
Department of Unemployment Assistance (MA)
Donation & Relief Funds from City of Boston
Rental Relief Fund
Emergency Assistance Available by calling:
• 2-1-1 (statewide)
• 3-1-1 (city of Boston)