



## BPS Transportation Bus Operator Contract Overview

- Known as Veolia at the time, Transdev began a 5-year contract with BPS on July 1, 2013
  - First Student (the incumbent) and 2 other bidders sought the contract through a competitive bidding process
  - Transdev bid was \$2M+ less expensive per year than the next-closest qualified bidder
- The contract included five 1-year renewal options, exercised at the City's discretion
  - We executed the 4th option last year
  - The 5th of those options would be for July 1, 2022 to June 30, 2023
- The current contract value is ~\$100M

## BPS Transportation Bus Operator Planning and Approval

**During FY23, BPS Transportation worked with an external vendor to research how to best structure and draft a new invitation for bid (IFB) to bid out the next Bus Operator contract**

- Despite challenges (COVID, national driver shortage), based on performance improvement achieved by Transdev during FY22 and Fall FY23, BPS DOT is recommending renewing the existing Transdev contract, using the last option, and bidding out the contract for FY24.
- We continue to believe this is a key opportunity to create positive long-term change for our students, especially given that the contract will likely last for 3-5 years
- Through the next IFB, we will seek to implement changes in contract management developed over the past year to improve current contract performance. We will also change some contract structures to support stronger transportation outcomes and better align cost/savings incentive between the vendor and the District.

**In the interim, we are asking for approval to extend the current contract with Transdev for 1 year for the upcoming school year**

- Switching bus operators during an ongoing pandemic, a national labor shortage, and a superintendent transition would not be in the best interest of our students and families
- We continue to prioritize stability and reliability with our current contractor this summer and fall rather than creating another change in a landscape already changing on many fronts

During this last option year, we will continue to work closely with Transdev to ensure our students receive safe and reliable yellow bus operations

*During a national labor shortage, our Transportation team achieved the highest bus on time performance this fall as compared to the previous five school years.*

*...while also focusing on long-term initiatives to work towards a best-in-class transportation system that meets the needs of all our students and families.*

<b>Time Period</b>	<b>Bus On-Time Performance SY14-20</b>	<b>Bus On-Time Performance SY22</b>
Day 1	51%	57%
Day 2	74%	81%
September	81%	85%
October	88%	91%
November	90%	92%
December	91%	94%
January	90%	92%
February	88%	90%
March	92%	94%
<b>Target</b>		<b>95%</b>

- Data-driven Monthly Performance Reviews with our bus operator to identify improvement areas and develop and execute action plans
- Daily Cross-Team Meeting focus on critical metrics and issue resolution
- Transportation Support Portal ticketing system to facilitate increased internal accountability and improve family communications and engagement
- Improving access and engagement through better family communications to collect and act on iterative feedback from our constituent students, families, and schools.